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# Detecting DDoS attacks, BotNet activity, and visits to specific resources using triggers in QoE

Triggers are used to search data in QoE Stor based on specified parameters. When a trigger fires, one of the following actions can occur:

- · Notification in GUI
- HTTP action
- Email notification

#### Required SSG DPI options:

- Statistics gathering and analysis on protocols and directions
- Subscriber notifications

#### Required additional modules:

- DPIUI2 (GUI Graphical User Interface)
- Implementation and administration

# Example: configuring a trigger to detect the source of a Flood-type DDoS attack

#### **General trigger information**



Trigger name: "DDOS source detection", days of the week – all, check frequency – 1 hour, trigger activation frequency – once, start and end times not set.



Every day, the system will perform a check every hour based on the conditions described below.

#### **Queries**



- Add field
- Name: A

- Select table for scanning: Raw full netflow → Tables → Attacks detection → Top hosts IPs → Maxi
- Select period from "now 15 minutes" to "now"



In this case, the system analyzes traffic for the selected page during the last 15 minutes.

#### **Conditions**

×

- Add two "+" fields
- Link AND
- Function avg
- Condition 1 session lifetime <= 20 (ms)</li>
- Condition 2 number of sessions >= 1500



This means the trigger will fire if sessions with lifetimes  $\leq$  20ms AND more than 1500 sessions from the same IP host are detected.

#### **Error handling**

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- "If no errors" no data
- "If there is an error or timeout" save last state



In this configuration, no data will be saved if there are no errors, but if errors occur, information about suspicious sessions will be saved as a table.

#### **Actions**

#### E-mail action

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- Click the "</>" icon to auto-fill the form
- Enter the recipient email address in the "To" field
- When triggered, a notification will be sent to the specified email containing the trigger ID, name, status, and report link (saved state).

#### **Notification**

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- Click "</>" to auto-fill the form
- Select notification type "Warning"
- A notification will be created in the SSG system

×

The report link can be obtained from the notifications menu.

×

Select the notification Click **Details** 



Follow the report link — it will open in a new browser window.

#### **HTTP** action



Click "</>" to auto-fill the form, select the method suitable for your ticket system, and enter the URL address.



Keep in mind — values such as session count and packet rate are averaged. Fine-tuning should be performed based on your network specifics.

# Example: configuring a trigger to detect the target of a Flood-type DDoS attack

This configuration differs from the previous example in steps 2 and 3 (Queries and Conditions).

#### **Queries**



In the report field, select Raw full netflow → Tables → Attacks detection → Top subscribers → Maxi

#### **Conditions**



Series — "Flow volume to subscribers, Pct/s" >= 10000



Values such as session count and packet rate are averaged. Fine-tuning should be performed based on your network specifics.

## **BotNet analysis**

This configuration differs from the previous example in steps 2 and 3 (Queries and Conditions).

#### **Queries**



- Select Raw full netflow → Tables → Attacks detection → Top application protocols → Maxi for "A"
- Raw full network → Tables → Raw log → Full raw log for "B"

#### **Conditions**



Since BotNet often uses ports 6667 and 1080 — add each destination/source port by selecting query "B" with "OR" condition, and Flow Pcts/s >= 2000.



In this configuration, the trigger will fire if on any of the ports (6667/1080) the packet rate exceeds 2000 per second.



Values such as session count and packet rate are averaged. Fine-tuning should be performed based on your network specifics.

## **Detecting subscriber visits to competitor**

#### resources

#### **General trigger information**



Trigger name: "Interest in competitors", days of the week – all, check frequency – 1 hour, trigger activation frequency – once, start and end times not set.



Every day, the system will perform a check every hour based on the conditions described below.

#### **Queries**



- Add "+" field
- Name A select table: Raw clickstream → Tables → Raw clickstream
- Name B select table: Raw full netflow → Tables → Attacks detection → Top hosts IPs → Maxi
- Select period from "now 1 hour" to "now"
- This setup analyzes traffic hourly based on the selected tables.

#### **Conditions**



- Add 3 "+" fields
- First field select table "A"; Link "OR"; Function "avg"; Series Host = \*megafon.ru (or your competitor)
- Second field select table "B"; Link "AND"; Function "avg"; Series Flow volume from subscriber, Pct/s >= 800



The trigger will fire if at least 800 packets (indicating a meaningful visit) from a subscriber to a competitor's website are detected.

#### **Error handling**



• "If no errors" — no data

• "If there is an error or timeout" — save last state



In this configuration, no data will be saved if there are no errors, but if errors occur, information about suspicious sessions will be saved as a table.

#### **Actions**

#### **E-mail action**

×

- Click to auto-fill the form
- Enter recipient email address in "To" field



When triggered, an email containing notification details — ID, trigger name, status, and report link (saved state) — will be sent to the specified address.

#### **Notification**

×

- Click "</>" to auto-fill the form
- Select notification type "Warning"
- A notification will be created in the SSG system

×

The report link can be obtained from the notifications menu.

×

Select the notification Click **Details** 



Follow the report link — it will open in a new browser window.

#### **HTTP** action



- Click "</>" to auto-fill the form
- Select the method suitable for your ticket system and enter the URL address



Keep in mind — values such as session count and packet rate are averaged. Fine-tuning should be performed based on your network specifics.