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# 6 Troubleshooting

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1. Flow sending is configured today, but an issue emerges - not all the information are transmitted. We have completed simple test - download the file from the network, the received data are much less than the downloaded ones of 700MB/2,5MB using 2Gb network interface as a NetFlow collector, peak load is about 20Mbit. How to fix the problem?
2. We have an experiment with the netflow\_timeout option. With the netflow\_timeout = 1 no data loss.
3. How to generate a time report in format suitable for opening in Excell?

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