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# 6 Troubleshooting

1. The subscribers started massively complaining that some online games stopped working at all, some are not displayed correctly after turning on the cache. So, in ok.ru there is the game Pirate Code and with the cache turned on there is not displayed a part of the pictures. In order to meet the challenge it is necessary to turn off the cache and everything comes back to normal. The challenge is confirmed on my pc. SWF caching is turned off, the swf folder is also removed from the cache. What else could be done?
2. How to disable needless caches?
3. How to view the cache content?
4. There is nothing in the cache, what should be checked?
5. How to check that the DPI loads information about the files present in the cache server?
6. How to change in DPI the period of downloading information about the files present in the cache server?
7. Caching does not work for the subscriber, what is to be checked?
8. How to enable the diagnostic logging level in the cache server
9. How to check that the cache is accessible from the subscriber's computer?
10. At the link <http://www.kaspersky-help.com/?hl=ru&version=15.0.19.0&pid=kvrt&link=kvrtexe> Kaspersky Virus Removal Tool 15.0.19.0 with a digital signature of 05.07.2015 is downloaded. At the link <http://download.geo.drweb.com/pub/drweb/cureit/cureit.exe> Dr.Web CureIT 10.0 with a digital signature of 06.07.2015 is downloaded.
11. Is it possible to check disk usage statistics on % of .exe?
12. How can I check that the retracker operates (collects peers from neighboring retrackers / returns peer lists upon torrent client requests )?
13. What does the message: "[ERROR ][2015/07/27-17:21:30:184386][0x7f29cbfe9700] bl\_updater\_thread: Bittorrent hash list update error, rc=-1006 : Can not download data" from the SCAT log file mean?
14. How to delete data in a specific cache?