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Check that the CASH service is enabled for the subscriber:

```
fdpi_ctrl list --service 7 --ip <subscriber's IP>
```

If the output:

```
Autodetected fastdpi params : dev='lo', port=29000  
connecting 127.0.0.1:29000 ...
```

```
-----  
Result processing ip=1.1.1.1 : 1/0/1
```

That means that the service is not available to the subscriber.