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Report a bug

In the upper right corner of the program there is a Ticket button, which allows you to send a message to the technical service.



When you click on the button, the form is opened as shown in the figure below.

A screenshot of a 'Send a message' form. The form has a title 'Send a message' with a blue icon. It contains a 'Message subject' dropdown menu with 'Error message' selected. Below this is a large text area for 'Message text'. At the bottom, there are three checkboxes: 'DPI message Log', 'DPI statistics log', and 'UI log', all of which are checked. A blue 'Send' button is located at the bottom right of the form. The form is overlaid on a background showing a timeline with dates '17 Jun 15:36:43', '17 Jun 15:37:09', and '17 Jun 15:37:35'.

The form allows you to select a topic, write text, attach logs. The message is sent to the technical service.

In case of an abnormal program termination the error message is displayed in the center of the screen. Also you can send a message with the error text to the technical service.